

GENERAL TERMS AND CONDITIONS OF SALE

In accordance with Article L.121-19 of the Consumer Code and Article L.441-6 of the Commercial Code, here are our General Terms and Conditions of Sale.

1 – Seller Identification:

Guest House Les Salamandres, SARL Le Camion Gourmand
Located at: 1 rue de St Dyé, 41350 Montlivault, France.

les.salamandres41350@gmail.com
<https://www.chambre-hotes-chambord.fr/>

Mobile: +33 6 68 26 35 14

SIREN No.: 453194011

General Terms and Conditions of Sale drafted on January 27, 2026.

2 – Prices:

The prices shown in our communication materials are expressed in euros, including all taxes (VAT included).

3 – Type(s) of Service(s) Covered by the Sale:

The Guest House Les Salamandres offers five guest rooms with a capacity ranging from 1 to 5 persons. Breakfast is included in the room price.

Table d'hôtes (guest dinner) is offered on certain evenings and by prior reservation, with a minimum of 4 persons. It is also possible to order a catered dinner (hot or cold) or a picnic basket for lunch.

4 – Reservation Validation by Payment of a Deposit:

The reservation is validated after payment of a deposit. The deposit amount is equal to 30% of the room price. Upon receipt of the deposit, the reservation is confirmed by the seller.

5 – Cancellation Conditions:

The cancellation conditions by the customer are as follows:

- 8 days or more before arrival (inclusive): the deposit is fully refunded.
- 3 to 7 days before arrival (inclusive): the deposit is fully retained.
- Less than 3 days before arrival: the full stay amount is due.

The seller reserves the right to cancel the reservation in case of legitimate reasons (weather events, health issues, mandatory works on the premises). In such a case, the seller will endeavor to offer the customer an alternative solution under the same pricing conditions. The customer is free to accept or refuse this alternative proposal. In case of refusal, the deposit paid will be fully refunded to the customer.

6 – Methods of Payment:

Accepted payment methods for deposits:

- Bank transfer to the seller's Crédit Agricole account:
SARL LE CAMION GOURMAND
IBAN: FR76 1480 6000 3672 0098 0110 488
BIC: AGRIFRPP848
- Online payment via the secure Oneshotpay network.
- Cash

Accepted payment methods for the balance:

- Cash in euros
- Credit card
- Holiday vouchers (+2.50% processing fee charged)

The remaining balance must be paid on site.

7 – Additional Information:

- **Check-in and check-out inspection:** Check-in takes place between 4:30 p.m. and 7:30 p.m. It is possible to check in before or after this time slot with prior agreement from the seller. Check-out takes place between 8:00 a.m. and 11:00 a.m.
- Dinners at the table d'hôtes, catered dinners, cold platters and picnic baskets must be paid in cash on site.
- The tourist tax is due by guests over 18 years old. It must be paid in cash on site.
- **Pets policy:** Pets are accepted subject to prior approval by the seller. A supplement of €15 per night will be charged.
- **Smoking policy:** The premises are non-smoking. A smoking area is available outside the property.
- **Noise policy:** Between 10:00 p.m. and 9:00 a.m., guests must respect silence within the guest house. Failure to comply may result in being required to leave the premises.

8 – Communication:

- The customer agrees to receive one to two informational emails per year from the seller. The customer may unsubscribe at any time using the link provided in the body of the email. Data collected by the seller remains strictly confidential and will never be transmitted to a third party.
