

Legal Notice

Website Publisher

This website is published by Les Salamandres.

SAS with a share capital of 5,000 euros.

Registered with the Trade and Companies Register of VANNES under SIRET number 453194011.

Address: 1 rue de St Dyé, 41350 Montlivault, France

Telephone: 0668263514

Publication Director: Guest House Les Salamandres, SARL Le Camion Gourmand

Hosting Provider

This website is hosted by:

34.160.37.117

United States

MO

Kansas City

Google Cloud

Privacy Policy

The purpose of this privacy policy is to explain why we collect your data and how we are committed to protecting it.

Les Salamandres is committed to protecting your personal data and your privacy.

In this respect, and in accordance with the General Data Protection Regulation (hereinafter referred to as “GDPR”), we hereby inform you of the conditions under which your personal data is processed by us.

What personal data do we process?

Purposes:

We may collect and retain your personal data, in particular to:

Process and respond to your messages, Create and manage access to your accounts, Receive and process your orders, Manage your newsletter subscriptions, Establish and monitor the commercial relationship resulting from your messages, Publish a review/comment on the website, Process your job application, Collect your payment, Ensure accounting and administrative management, Improve our customer follow-up and service, Ensure the proper functioning and personalization of services, Send you commercial and advertising information according to your preferences, Detect attacks and take legal action against fraud, Record your choices regarding the use of cookies, Process and respond to your requests to exercise your rights, Comply with current or upcoming regulatory requirements.

Categories of data:

Contact details (for example: surname, first name, telephone number, email);
Your preferences;
Payment-related data;
Technical and location data generated when using our services.

Legal basis for processing

The personal data processing implemented is based on:

- Either the consent of the data subject (Article 6.1.a of the GDPR) for all processing requiring prior consent. In online forms, mandatory fields are marked with an asterisk. Failure to provide mandatory information will prevent us from delivering the requested services.
- Or the performance of a contract or pre-contractual measures,
- Or the pursuit of a legitimate interest (Article 6.1.e of the GDPR),
- Or compliance with a legal or regulatory obligation.

Your data is retained for the time necessary to fulfill the purposes mentioned above.

The retention period for Clients' personal data depends on the relevant purpose. In this context, Clients' personal data is retained for the time necessary to process their request. In the absence of any further interaction, personal data is deleted within the time limits recommended by the French Data Protection Authority (CNIL), namely three years from the date of collection, subject to:

- Legal archiving possibilities and obligations,
- The obligation to retain certain data for evidentiary purposes and/or anonymization.

Personal data collected and processed for the performance of services is retained for the time necessary to manage the contractual relationship.

By way of exception, personal data required to establish proof of a right or contract is archived in accordance with legal provisions (5 or 10 years after the end of the commercial relationship, depending on the case).

Who are the recipients of your data?

Your personal data is intended for Les Salamandres.

Our internal services: They are processed by staff in our various departments such as sales or IT security.

Trusted companies or individuals: They process your information on our behalf for the purposes stated above, in accordance with our instructions as described in this Privacy Policy and in compliance with appropriate confidentiality and security requirements.

Technical subcontractors: Your personal data may be transferred to our technical subcontractors (within the meaning of Article 4.8 of the GDPR) under strict supervision. In the event of transfer, we ensure that subcontractors comply with the GDPR and implement technical and organizational measures to guarantee data protection (Article 28 of the GDPR).

Traffic analysis (such as Google Analytics), Customer service/chat (such as Intercom), CRM provider (such as Hubspot), Payment provider (such as Stripe), Email provider (such as Mailjet or Sendgrid), CDN service provider (such as Cloudflare).

We may sometimes allow our partners to process, on our behalf, the personal information we hold about you for the purposes set out in this policy or as required by law.

Clients' personal data is hosted in France.

In the event that we use a service provider located outside the European Union, we undertake to verify that appropriate measures are in place to ensure that personal data benefits from an adequate level of protection.

How does Les Salamandres ensure the security of your data?

We implement all organizational and technical measures necessary to ensure an appropriate level of security for your personal data and in particular to prevent any loss of confidentiality, integrity or availability.

We regularly back up data;

Where possible, we restrict access to personal information to those who need to process it;

We ensure that third parties guarantee the same level of protection;

We implement technical and organizational measures to ensure that Clients' personal data is

stored securely for the duration necessary to achieve the intended purposes;
GDPR training for our teams.

What are your rights regarding your personal data?

In accordance with applicable regulations, you have the following rights:

Right to rectification: You have the right to obtain the correction of inaccurate data concerning you. You also have the right to complete incomplete data by providing a supplementary statement. In the event of exercising this right, we undertake to communicate any rectification to all recipients of your data.

Right to erasure: In certain cases, you have the right to obtain the deletion of your data. However, this is not an absolute right and we may retain certain data for legal or legitimate reasons.

Right to restriction of processing: In certain cases, you have the right to obtain restriction of processing of your data.

Right to data portability: You have the right to receive the data you have provided to us in a structured, commonly used and machine-readable format, for your personal use or to transmit it to a third party of your choice. This right only applies where processing is based on your consent, on a contract, or carried out by automated means.

Right to object: You have the right to object at any time to the processing of your data when processing is based on our legitimate interest, a public interest mission, or for direct marketing purposes. This is not an absolute right and we may refuse your request for legal or legitimate reasons.

Right to withdraw consent at any time: You may withdraw your consent to data processing when processing is based on consent. Withdrawal of consent does not affect the lawfulness of processing carried out prior to withdrawal.

Right to lodge a complaint with a supervisory authority: You have the right to contact your data protection authority to complain about our personal data protection practices.

Under the GDPR, the conditions for exercising these rights may vary depending on the legal basis of the processing mentioned above.

We will respond to any request to exercise rights as soon as possible and in any event within 30 days of receipt of the request.

We reserve the right:

- To request proof of identity in case of reasonable doubt, in order to comply with confidentiality obligations;

- To extend the response period by two months, informing the applicant of this extension and the reasons for the delay within one month of receiving the request;
 - To refuse to respond to a request if it is considered abusive (due to its number, repetitive or systematic nature).
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Who to contact for any GDPR-related requests?

To exercise your rights, you may contact us:

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If, despite our efforts and commitments, you believe that your personal data rights are not respected, you may lodge a complaint with the French Data Protection Authority (CNIL): CNIL – 3 Place de Fontenoy – TSA 80715 – 75334 Paris Cedex 07 – France

Changes to the Data Protection Policy

This Personal Data Protection Policy may be updated. It was created from a free template available at <https://donnees.net>. As we continuously develop our services, we reserve the right to modify this Privacy Policy in accordance with applicable legal provisions. Any modification will be published in this document in due time. We recommend that you regularly consult this page to stay informed of any updates or changes to our Privacy Policy.

Cookie Policy

What is a “cookie”?

Cookies are small text files that a website stores on your computer or mobile device when you visit the site.

They improve your online experience by saving browsing information. Thanks to cookies, websites can keep you logged in, remember your preferences and offer personalized content. Cookies can also be used to compile statistics about browsing experience and display targeted advertisements.

In general, cookies can be categorized by:

Domain:

- First-party cookies are issued by a website that a user visits directly.
- Third-party cookies are not created by the visited website but by a third party such as Google Analytics, DoubleClick, Facebook, Twitter, LinkedIn, YouTube, Vimeo, etc.

Purpose:

- Strictly necessary cookies are required for the website to function properly.
- Preference cookies allow a website to remember choices you have made in the past.
- Statistics cookies help the website owner collect statistical data and understand how visitors interact with the website.
- Marketing cookies track users' online activity to help advertisers deliver more relevant advertising.

Duration:

- Session cookies, which are deleted when the user closes the browser.
- Persistent cookies, which remain on the user's device for a defined period of time.

What cookies and trackers do we use?

hs

More info [.www.chambre-hotes-chambord.fr](http://www.chambre-hotes-chambord.fr) / First-party Session Used for security reasons

__cf_bm

More info .icanhazip.com / Third-party 29 minutes 52 seconds Used to distinguish between humans and bots to generate valid usage reports.

VISITOR_PRIVACY_METADATA

More info .youtube.com / Third-party 5 months 4 weeks Stores user consent and privacy choices for future sessions.

ssr-caching

More info www.chambre-hotes-chambord.fr / First-party 12 seconds Indicates how a site was rendered.

XSRF-TOKEN

More info [.www.chambre-hotes-chambord.fr](http://www.chambre-hotes-chambord.fr) / First-party Session Helps prevent Cross-Site Request Forgery attacks.

bSession

More info [.www.chambre-hotes-chambord.fr](http://www.chambre-hotes-chambord.fr) / First-party 29 minutes 53 seconds Used for system effectiveness measurement.

_ga

More info [.chambre-hotes-chambord.fr](#) / First-party 1 year 1 month Used by Google Universal Analytics to distinguish unique users.

_ga_1FKT5J8R1C

More info [.chambre-hotes-chambord.fr](#) / First-party 1 year 1 month Used by Google Analytics to persist session state.

VISITOR_INFO1_LIVE

More info [.youtube.com](#) / Third-party 5 months 4 weeks Tracks user preferences for embedded YouTube videos.

YSC

More info [.youtube.com](#) / Third-party Session Tracks views of embedded YouTube videos.

svSession

More info [.www.chambre-hotes-chambord.fr](#) / First-party 1 year 1 month Identifies unique visitors and tracks sessions.

__Secure-ROLLOUT_TOKEN

More info [.youtube.com](#) / Third-party 5 months 4 weeks

__Secure-YNID

More info [.youtube.com](#) / Third-party 5 months 4 weeks

os_session_centrevaldeloire-mb-prestataire.for-system.com/

More info [centrevaldeloire-mb-prestataire.for-system.com](#) / Third-party 59 minutes 55 seconds

server-session-bind

More info [www.chambre-hotes-chambord.fr](#) / First-party Session

Your cookie preferences

When you first arrive on the website, a cookie banner allows you to accept or refuse cookies that are not essential to the functioning of the site. You may refuse or disable cookies at any time, except for cookies necessary for the stable operation of the website. You can modify your cookie preferences at any time.