

TERMS OF SALES

In accordance with Article L.121-19 of the Consumer Code and Article L. 441-6 of the Commercial Code, here are our general conditions of sale

1 - Identification of the seller:

Guest house Les Salamandres, Maurice and Marcela Casagranda,

located at the address 1 rue de St Dyé 41350 Montlivault.

salamanders41350@gmail.com

<https://www.chambre-hotes-chambord.fr/>

Phone. mobile +33 652 147 606

Phone. landline +33 254 206 955

Siret N ° 792167272 00022

General conditions of sale updated as of May 21, 2023.

2 - Prices:

The prices expressed in our communication media are in euros including tax.

3 - The type (s) of service (s) concerned by the sale:

The Maison d'hôtes Les Salamandres offers five guest rooms with a capacity of 1 to 5 people. Breakfast is included in the price of the room. Some evenings and by reservation in advance, it is possible to have dinner at the table d'hôtes, or to order a cold platter.

4 - Validation of the reservation by payment of a deposit:

The reservation is validated after payment of a deposit. The amount of the deposit is equal to 33% of the price of the room. Upon receipt of the deposit, the reservation is confirmed by the seller.

5 - Cancellation conditions:

The cancellation conditions by the customer are as follows:

- 7 days before arrival, the deposit is fully refunded.
- between 3 and 7 days before arrival, the deposit is retained.
- less than 3 days, the stay is due in full.

Due to the health crisis linked to Covid, our cancellation conditions are relaxed: the deposit is fully refunded for a cancellation up to 48 hours before your arrival in the event of a medical reason related to Covid-19, or travel restrictions put in place by the authorities. For all other cases, the general conditions apply.

The seller reserves the right to cancel the reservation in the event of a legitimate reason (climatic events, health problems, compulsory work on the premises). In this case, he will endeavor to offer the customer an alternative solution with the same pricing conditions. The client will be free to accept or reject this alternative proposal. In the event of a refusal, the deposit paid will be fully refunded to the customer.

6 - Payment methods:

The accepted payment methods are:

- Bank transfer to the seller's Boursorama account: IBAN: FR76 4061 8804 0700 0402 8250 034 - BIC: BOUSFRPPXXX
- Bank card
- Cash in euros

- Bank check
- Vacation check

The balance will be paid on site.

7 - Additional information:

- The entry and exit inventory: entry to the premises is between 4:30 p.m. and 7 p.m. It is possible to enter before or after this time slot after agreement of the seller. You leave the premises between 8 a.m. and 10:30 a.m.
- Table d'hôtes dinners and cold platters will be paid for in cash on site.
- The tourist tax is due by people staying over 18 years old. It is paid on site in cash.
- Authorization for animals: animals are accepted after prior agreement from the seller. A supplement of € 7 per night will be charged.
- Respect for the premises by smokers: The premises are non-smoking. A smoking area is provided outside the premises.
- Noise nuisance: Between 10 p.m. and 8 a.m., customers respect the silence within the guest house.